**OBJECTIVE**

**To obtain a position where I can contribute and deliver excellence by leveraging my management and technical experience and skills in management of Procurement and Supply Chain, Program/Project, Manufacturing Operations, Process, Engineering & Quality.**

**SUMMARY OF QUALIFICATIONS**

Experienced leader with vast experience in Asia supplier development with a successful record of accomplishments

* Manufacturing Operations and Process Management
* Procurement Management
* Supply Base Development and Rationalization, and Supply Chain Management
* Relationship Management - Customer and Supplier
* Experience in managing worldwide cross-functional teams
* Factory Engineering, Quality Management, Start Up Operations

**EDUCATION**

**UNIVERSITY OF MALAYA, MALAYSIA 1987 - 1991**

**Bachelor of Engineering (Chemical). Honors**

**EXPERIENCE**

**SR. OPERATIONS MANAGER Dec 2011– Dec 2013** *Blackberry (M) Sdn. Bhd . (Formerly RIM)*

* Responsible for managing the overall factory operations of the EMS partner
* Successfully achieved EMS partner’s target numbers to meet RIM’s quarter end
* Achieved all KPI targets - process efficiency, productivity improvement, cost, quality, delivery and lean management
* My EMS partner achieved the best in class performance *every* quarter
* Process optimization of manufacturing processes, to reduce test time and increase quality inspection effectiveness
* New Product Introduction, including Product and Line Qualification, and Scaling up for Ramp and Production launch
* Managed 3 New Production launches into production ramp for the OS 10 product
* Accountable for the EMS partner to achieve the Quality targets
* Accountable for improving the EMS partner's customer service and NPI service performance, by coordinating with the Blackberry Engineering, SCM, Quality, and NPI functional teams

**EXPERIENCE**

**SR. PROCUREMENT ENGINEERING MANAGER Feb 2005 – Dec 2011**

*Xyratex (M) Sdn. Bhd.*

* Responsible for Supply Chain partner for Electronics Commodity to meet Xyratex’s WW requirements: PCBA and sub-components like ASICs, Flexible Circuits and Electrical Components
* Managed Sheet Metal, Plastics, Power Supply, Labels, Cables, packaging and document commodity which is the sub-supplier for the Electronics Commodity
* Supplier Performance Management : Tier 1 Contract Manufacturer based in SE Asia in terms of Quality, Cost, and Delivery
* Process Optimization by performing manufacturing process review, test coverage & test time improvement, and quality effectiveness improvement.
* Quality Management :
  + PCBA : reduce the manufacturing dppm from 18K to <3K
  + Plastics: reduce the Incoming dppm from 5K to < 500
  + Sheet Metal : reduce the Incoming dppm from 10K to <1K
  + Power Supply : reduce the manufacturing dppm from 10K to <2K
* New Product Introduction and Production Ramp: Successful introduction of over 100 new products into supply base.
* Review Design for manufacturing (DFM), test (DFT) & supply chain (DFSC).

**TECHNICAL PROGRAM MANAGER Dec 2003 – Feb 2005**

*Finisar (M) Sdn. Bhd.*

* Responsible for new product development and introduction
* Manage sales order fulfillment including forecasting and revenue projection
* Focal point with customers and corporate R&D to ensure seamless transfer of new products into production ramp that meet transfer goals: yield, quality, and cost
* Coordinate all product transfer activity including product knowledge, assembly, test hardware and software, and material

**TECHNICAL PROGRAM MANAGER Jul 1999 – Dec 2003**

*Solectron Technology (M) Sdn. Bhd.*

* Manage customer’s account for New Product Introduction (NPI) and New Product Start-up (NPS) for launch of new products to Solectron from Proto builds to Mass Production
* Manage and facilitate all activity based on account to fulfill customer’s requirements and expectations for complete assembly of the Printed Circuit Board (PCB)
* Managed New Product launches for HP, Cisco, SUN and IBM’s Server products

**PRODUCTION MANGER / PLANT ENGINEER Jul 1994 – Oct 1998**

*Jotun Powder Coating, Malaysia*

* Responsible for planning and operations of production department
* Manage a work force of about 40 technicians to achieve a monthly production capacity of 400 MT of powder paint

**PRODUCTION ENGINEER Jul 1991 - Jun 1994**

*Associated Pan Malaysian Cement, Malaysia*